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June 26, 2017

Dear Shuo,

First and foremost, thank you for allowing me the opportunity to observe your MIS 111 (Computers and the Internetworked Society) lecture on June 26, 2017 regarding computer networking. I am quite familiar with the topic as I have taken undergraduate and graduate courses on the subject and taught the content in last year's MIS 111 Summer Session 1 course.

Overall, I found the lecture to be very well structured. It was clear you put in extensive thought into creating the lesson plan. I found the lecture order of exam review, news assignment presentations, review of previous lecture, learning objectives for the day, content, and review questions to be logical and systematic. Your exam review was particularly well structured and valuable; it provided students with a clear understanding of not only the material you wished them to understand from your lectures, but how ideal answers could be formulated.

Delving into the content, I believe you went into a level of depth that was reasonable for a freshman level class. As you know, the subject of computer networking has many different components that often takes several semester courses to comprehensively cover. You were able to distill these complexities into a well-organized lecture that covered the essentials of computer networking: what it is, why it is important, key models (e.g., OSI, Internet), and DNS servers. I found your comparisons of human communication to computer communication to effectively convey not only the value of computer networking, but also its key operations.

Moving forward, there are a few key areas you can improve on to maximize the already strong lecture structure. First, I would suggest that you aim to engage the students throughout your lecture. I would strongly suggest for you to take regular pauses in your lecture to ask your students if they have any questions. You can also consider warm calling or cold calling techniques to keep your students engaged. Employing these tactics will allow you to see if your students truly "got" the material.

In addition to student engagement, I believe you can also consider improving your vocal projection. It is obvious you have worked hard and MIS is a passion for you – you can show your passion to your students through your voice. Students will be even more excited to come to class and learn the material based on your excitement and passion. I believe improving in the suggested areas while retaining your current strengths will ensure a consistent level of excellence in your classes.

Overall, I believe you did a great job in organizing the overall lesson plan and content. You know how to take a student's point of view and structure the content in a way that is most conducive to their learning. It is obvious you work hard to prepare for each lesson. I have no doubt that your current efforts with some minor adjustments will allow you to deliver high quality courses.

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